



Peace of mind whilst we move your freight

Kalexpress is pleased to introduce our FreightSafe Warranty Program to provide our customers peace of mind for their transport.

In the unlikely event of loss or damage, this program provides you with up to \$1,500 worth of cover.

This program is managed by FreightSafe, a professional 3rd party claims administrator who have been operating for over 17 years in the freight industry.

The benefits of the program include:

- Quick and simple online claim lodgement
- Fast claim settlement within 7 business days
- No excess payable
- Automatic cover on all consignments once added to your account

Claims:

All claims for freight need to be submitted via our online claim form using the following link: <https://claimform.freightsafe.com/kal>. Once this is completed successfully, with supporting documents attached, you will receive a Letter of Acknowledgment and the claim process will begin.

The Terms and conditions of the FreightSafe Warranty can also be viewed on the Kalexpress website: <https://www.kalexpress.com.au/>